

**Sungrow Deutschland GmbH**  
Balanstr. 59 | 81541 München

München, 22.07.2019

## Declaration of costs

With my signature and submission of this document to SUNGROW via the SUNGROW ticket system (<https://support.SUNGROW.co/portal/home>), I accept a lump sum payment of € 150 per claimed device, which is at the subsequent inspection as not faulty and for which SUNGROW provided a replacement device in advance, as well as the assumption of the incurred transport costs.

This does not affect the possible costs of an unjustified claim outside the manufacturer's warranty. If an on-site report or recovery report indicates that the cause of the failure is beyond the scope of the warranty, SUNGROW reserves the right to charge the customer for any associated costs and expenses. In particular - but not limited to - site visits involving an inspection that does not involve remedial maintenance, replacement of equipment, installation, materials, freight, travel or labour by SUNGROW or its authorised agents. For the work not covered by this warranty, SUNGROW service personnel will charge EUR 90.00 / hour on working days per person, EUR 135.00 / hour on public holidays and weekends. A maximum of one thousand (1,000) euros will be charged for one working day, and a maximum of one thousand five hundred (1,500) euros including the return journey time between the nearest maintenance station and the product (all above prices in net plus VAT, if applicable).

Surname: \_\_\_\_\_

Company: \_\_\_\_\_

Position: \_\_\_\_\_

Place: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_